

Yes No

- Was your phone call to request a service call handled professionally?
- Did the technician arrive when you expected him?
- Did the technician diagnose the problem and give you a quote before starting the work?
- Was the work area left clean?
- Would you recommend us to your friends?
- Would you be interested in being a "Preferred" customer of Zurn, which would provide a discount on prices among other things?

Comments: Very courteous ; professional.  
Appreciate that.

Thank you again. Please feel free to write or call with additional comments.

RAY CLAUSER

Customer's Name (optional)

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