Yes	No	
☑	☐	Was your phone call to request a service call handled professionally?
☑	☐	Did the technician arrive when you expected him?
☑	☐	Did the technician diagnose the problem and give you a quote before starting the work?
☑	☐	Was the work area left clean?
☑	☐	Would you recommend us to your friends?
☑	☐	Would you be interested in being a "Preferred" customer of Zurn, which would provide a discount on prices among other things?

Comments: Paul was very professional and knowledgeable. He did a great job.

Thank you again. Please feel free to write or call with additional comments.

Knight

Customer's Name (optional)

PG

48120