

Yes No

- Was your phone call to request a service call handled professionally?
- Did the technician arrive when you expected him?
- Did the technician diagnose the problem and give you a quote before starting the work?
- Was the work area left clean?
- Would you recommend us to your friends?
- Would you be interested in being a "Preferred" customer of Zurn, which would provide a discount on prices among other things?

Comments: They did an excellent job
and cleaned up everything I had
recommended to my friends and everybody

Thank you again. Please feel free to write or call with additional comments.

Richard Tebbe

Customer's Name (optional)

SI+VN

44174